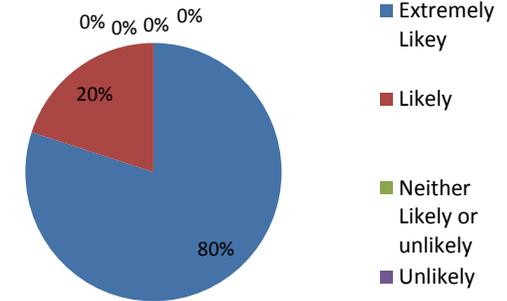


Period: January 19
No. of Surveys:

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	16	4	0	0	0	0	20
Extremely Likey	16	0	0	0	0	0	
Likely	4	0	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

*Like the service like they give appointment in short time and both male and female doctors available everyday**Easy appointment, friendly staff** This practice has always been very good with me and my illness's.*8The reason I put inlikely is because this GP Practice is very good when it comes to treatment**** Because the doctor is very good** My auntie join me at this practice for many years and she always take me to see then. I find it easy to speak with them, get my medicines.**I like the Dr Kulshrestha Surgery because he give me good treatment**This has been my surgery since birth, they are incredibly friendly, empathetic and have due diligence with regardds to me and my mother. Thasnk God for Dr Kulshrestha and his family. I don't plan on moving unless, I move away. but the old school values that you guys have are wonderful.**They provide good service.**I am happy with my doctor, is very helpful.**I have been with this Practice for over 20 years and I find no fault with them. They are our family doctor and we will stay with them.** Very good caring service.**I have been with this surgery over 15 years. I always get appointment when needed. The team is friendly, helpful and I feel they put my health needs 1st over budget.** Everything is nice, comfortable, friendly, I would recommend to every body.**Because the doctor is very good, can get appointment quickly.**Helpful, convenient** They are very good and always been very helpful and always sorted things out for my family**I am happy with the doctor and reception staff.**The receptionist is awsome she always delivers a very high standard in cutomer care + services over a lot of years. She is a credit she deserves it.**Service and doctors are excellent.**